

## **FAQ for Models 1103-1BKGA/1103-1WTGA**

### **My phone does not ring.**

Make sure your phone is plugged into the modular telephone line jack securely and also make sure that the receiver volume switch is set at the high or low setting and not the off setting.

### **How do I redial the last number I called?**

Simply pick up your handset, listen for a dial tone, then hit the “Redial” button. This will automatically redial the last phone number you called.

### **My call waiting doesn't work.**

You must call your local telephone company to set up the call waiting feature.

### **There is no dial tone.**

Press and release the hook switch. Check the hook switch does it fully extend when the handset is lifted from the cradle?

### **The other caller cannot hear me talking.**

Make sure the cord is securely plugged into the modular telephone jack.

Also make sure all other extension phones are on the hook at the same time you are using your phone.